



Greenhouse & Retail Associate

Location: Landers, CA **Employment Type:** Full-Time or Part-Time **Compensation:** California Minimum Wage **Schedule:** Weekends required; consistent schedule.

About Us

We are a family-owned orchid and carnivorous plant greenhouse with a long history in the Morongo Basin. Our team grows, maintains, and ships high-quality plants while welcoming visitors from around the world. We are seeking a dependable Greenhouse & Retail Associate to support both customer-facing operations and daily plant production tasks. Approximately **25% of this role is retail/customer service**, and **75% is greenhouse production and plant care**.

Position Summary

The Greenhouse & Retail Associate is responsible for assisting customers, conducting informational tours, maintaining retail displays, and performing daily greenhouse production tasks including watering, re-potting, and preparing orders for shipment. This role requires strong communication skills, reliability, and comfort working in an active greenhouse environment.

Essential Duties & Responsibilities

Retail & Customer Service (≈25%)

- Greet customers and provide assistance in a friendly, professional manner
- Answer questions regarding orchids, carnivorous plants, and general plant care
- Conduct informational greenhouse tours after completing required training
- Monitor tour groups to ensure safety and compliance with greenhouse rules
- Operate the cash register, including cash handling and credit card processing
- Maintain a clean, organized retail area and assist with merchandise displays

Greenhouse Production & Plant Care (≈75%)

- Re-pot orchids and carnivorous plants according to established procedures
- Water, weed, groom, and maintain plant health
- Prepare and process customer orders for shipping
- Assist with general greenhouse organization, cleanliness, and seasonal production tasks
- Perform additional duties as assigned by management

Required Qualifications

- Strong public speaking and customer communication skills
- Friendly, outgoing, and professional demeanor
- Ability to remain calm and courteous during challenging customer interactions
- Reliable, punctual, and able to follow established procedures
- Flexible availability, including weekends and occasional overtime
- Ability to stand for extended periods and lift up to 20 pounds

Preferred Qualifications

- High school diploma or equivalent
- Previous experience in retail, customer service, or tour guiding
- Experience operating a cash register
- Demonstrated interest in plants or horticulture

Equal Opportunity Statement

We are an Equal Opportunity Employer and do not discriminate based on race, color, religion, sex, gender identity, sexual orientation, national origin, disability, age, or any other protected status under California or federal law.

How to Apply

Applicants may apply in person at the greenhouse or submit their resume online.